



MEDIA RELEASE

CHAVANA SPA ANNOUNCES OPENING OF A NEW SPA AT NOVOTEL BENGALURU TECHPARK, INDIA.

May 15, 2013, Kuala Lumpur, Malaysia... Chavana Spa, a Mandara Spa company, today announced the opening of a new spa facility; *Chavana Spa* at the Novotel Bengaluru Techpark, India.

Chavana Spa features a dedicated reception and retail area, a manicure and pedicure room, along with one double room with steam-shower, three single rooms, and male and female changing areas with steam room and shower facilities.

The spa menu includes signature body and face treatments and spa packages offering a combination of massages, botanical body polish, herbal steam and facials, using fresh ingredients prepared daily.

Chavana Spa at Novotel Bengaluru Techpark will also feature BABOR, a brand known as the German pioneer of professional skincare. For over 55 years, BABOR claims to have combined the best of nature with the most innovative research from the world of science. The selection of facials for men and women includes *HSR® de luxe*, a deep lifting anti-aging treatment intended to help lengthen the life of our skin's DNA and slow down the natural aging process.

Jeff Matthews, President and Chief Operating Officer of Mandara Spa Asia Limited, said, "We are pleased to expand our presence in India and to

collaborate with Accor Hotels through our Chavana Spa brand in another of their impressive hotels in India.”

Strategically located on the Outer Ring Road, Novotel Bengaluru Techpark is a contemporary hotel, equally suitable for business and leisure travelers. The elegance of French hospitality is evident in the Novotel’s 215 rooms, offering modern comfort, contemporary décor and an ambience of spaciousness.

Multiple dining options, providing choices in cuisine, an outdoor swimming pool and a retail store are also available, as well as additional options for entertainment and relaxation.

Chavana Spa offers a streamlined treatment menu that welcomes all to experience the freshness and energy of Balinese spa spirit. The Chavana concept is aimed at four and five star hotels and resorts and is intended to allow guests to enjoy a quality spa experience at a reasonable price.

Steiner Leisure Limited is a worldwide provider and innovator in the fields of beauty, wellness and education. We are dedicated to maintaining the highest quality standards and continually evolving to include and anticipate new developments within our industry. We aim to maintain and expand our existing diverse portfolio of services, products and brands, as well as to seek out new opportunities to complement our business.

Our services include traditional and alternative massage, body and skin treatment options, fitness, acupuncture, herbal medicine, medi-spa treatments and laser hair removal. We are committed to providing our customers with a wide-ranging assortment of beauty products, including premium quality options developed by us under our own brands, as well as those purchased from third parties.

Our distribution channels include our shipboard and land-based spas and salons, destination spas, health clubs, department stores and third party retail outlets and distributors. We also sell our products on certain British Airways

flights, on QVC, by catalog, and online through our websites, including www.timetospa.com and www.blissworld.com.

Our post secondary schools offer programs in massage therapy and skin care, among others, and, along with our recruiting and training operations, prepare spa professionals for careers in the health and wellness industry, including within the Steiner family of companies.

Our cruise line operations are conducted in spas onboard 156 ships, including Azamara Club Cruises, Carnival Cruise Lines, Celebrity Cruises, Crystal Cruises, Cunard Cruise Line, Holland America Line, Norwegian Cruise Line, P&O Cruises, Princess Cruises, Royal Caribbean Cruises, Seabourn Cruise Lines, Silversea Cruises, Thomson Cruises and Windstar Cruises.

Our land-based spa operations are carried out under our Elemis®, Mandara®, Chavana®, Bliss® and Remède® brands and take place in 66 locations, including resort spas, urban hotel spas and day spas. In addition, a total of 28 resort and hotel spas are operated under our brands by third parties pursuant to license agreements with the company. Our land-based customers include Caesar's Entertainment, Hilton Hotels, Kerzner International, Loews Hotels, Marriott Hotels, Nikko Hotels, Planet Hollywood, Sofitel Luxury Hotels, St. Regis Hotels, W Hotels and Resorts and Westin Hotels and Resorts.

Our Ideal Image customized laser hair removal services are provided by highly trained, experienced practitioners through a nationwide network of 101 treatment centers (17 of which are operated by franchisees) across 29 states.

We develop and sell a variety of high quality beauty products under our Elemis, La Thérapie™, Bliss, Remède, Laboratoire Remède® and Jou® brands.

Our schools operations consist of 12 post-secondary schools (comprised of a total of 31 campuses) located in Phoenix, Scottsdale, Tempe and Tucson, Arizona; Westminster and Aurora, Colorado; Groton, Newington and Westport, Connecticut; Miami, Orlando, Pompano Beach, Sarasota and Tampa/St. Pete,

Florida; Chicago, Crystal Lake and Woodridge, Illinois; Baltimore, Maryland; Boston, Massachusetts; Las Vegas, Nevada; Hoboken and Wall, New Jersey; King of Prussia and York, Pennsylvania; Dallas and Houston, Texas; Salt Lake City and Lindon, Utah; Charlottesville, Virginia; and Federal Way and Seattle, Washington. Offering programs in massage therapy and, in some cases, skin care, these schools train and qualify spa professionals for health and beauty positions within the industry, including our own operations.

As part of our employee recruitment operations for our shipboard spas, we provide education to our shipboard employees through our rigorous training programs, at our primary training facilities near London, England or one of our satellite training centers in South Africa and the Philippines. These employees are sourced primarily from the British Isles, Australia, South Africa, Southeast Asia, Canada, the Caribbean and continental Europe.

For reservations and enquiries, please contact the Spa at:
Tel: +91 80 66705000. Email: bengaluru@chavanaspa.com

For further information on Chavana Spa, please visit: www.chavanaspa.com
For information on Novotel Bengaluru Techpark, visit:
www.novotelbengalurutechpark.com

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