# VALLEY RIVER SPA

BY MANDARA

# Namaste.

My soul honors your soul. I honor the place in you where the entire universe resides.

I honor the light, love, truth, beauty and peace within you because it is also within me.

In sharing these things, we are united; we are the same; we are one.

# Escape your World. Indulge in Ours.

Leave time at the door and enter a sanctuary where wellness meets wonder. Discover the beauty of Mandara Spa and an ethos encompassing wellbeing from around the world.

Mandara Spa captures the essence of our Balinese heritage while charting a path to the New World – a journey that touches on regional influences infused into unparalleled Mandara experiences.

The name Mandara comes from a Sanskrit legend about the gods' quest to find the secret to eternal youth and beauty. We believe you will unlock the secret when you experience a timeless Mandara moment.

Here, time stands perfectly still.

SIGNATURE TREATMENTS

#### **PRICE LIST**

JOURNEYS

SPECIAL OFFERS

**BOOK NOW** 

SPECIAL SERVICES

SPA INFORMATION



# Signature Treatments

Our locally-inspired, indigenous treatments are indicated with the Location symbol.

#### MANDARA ULTIMATE FACIAL

This high-performance treatment uses six BIOTEC 2.0 technologies—Ultrasonic, Microcurrent, Galvanic, LED Light Therapy, and Cryo and Oxygen Infusion—for visible smoothing, firming, and deep hydration. Fine lines, wrinkles, and uneven tone are reduced, revealing a lifted, radiant complexion.

90 MIN	FROM <b>\$335</b>
75 MIN	from <b>\$300</b>
60 MIN	FROM <b>\$265</b>

#### ELEMIS BIOTEC TARGETED TECHNOLOGY FACIAL

A taste of technology for the skin, the perfect pairing of technologies to combat fine lines, re-energize and plump or transform the skin's texture whilst minimizing the look of uneven tone.

Select from:

#### DYNAMIC RESURFACING

The powerful ultrasonic peel technology eliminates dirt and impurities while a customized multi-dimensional light therapy will rejuvenate, leaving the skin renewed, stunningly smooth and clear.

PRO-COLLAGEN AGE-DEFYING

A workout for the skin, using microcurrent to target lines and wrinkles, with customized multi-dimensional light therapy to leave skin rejuvenated and more vibrant.

90 MIN	FROM \$295
75 MIN	from <b>\$260</b>
60 MIN	FROM \$225

#### • CAROLINA BERRY REVITALIZING BODY POLISH WITH WRAP

Immerse yourself in the lush abundance of North Carolina with a rejuvenating ritual inspired by the region's native berries. A velvety, sugar-based polish infused with berries gently exfoliates the skin, preparing it to absorb soothing aromatics and nutrientrich oils as the body is wrapped in a warm, cocooning embrace. The journey concludes with a lavish application of moisturizing body butter, revealing a fresh, radiant glow. Elevate your experience by adding a personalized massage.

120 MIN Includes 60 minute body massage	FROM	\$335
90 MIN Includes 30 minute back massage	FROM	\$265
60 MIN	FROM	\$195

# FIRE & ICE HOT STONE MASSAGE

A customized, heated Basalt stone massage complemented by ice-cool gels to gently detoxify the body and address areas of concern, alleviating stress and easing aching muscles.

While the body is in a pure state of blissful relaxation, melted paraffin on the back will enhance the warming sensation of this contrast therapy. Performed with medium pressure, this treatment promotes deep relaxation.

90 MIN	from <b>\$280</b>
75 MIN	FROM \$245
60 MIN	from \$210

## COCONUT POULTICE MASSAGE

Perfectly warmed pure coconut compresses

massage the body, releasing natural emollients – rich in Vitamins E and K – to nourish and moisturize the skin.

With light to medium pressure and using an array of Eastern and Western massage techniques and acupressure movements, the poultices are then applied to the body at pressure points to relax the muscles and release tension.

90 MIN	FROM	\$280
75 MIN	FROM	\$245
60 MIN	FROM	\$210

## BALINESE MASSAGE

Utilized for centuries to strengthen and heal the body, this traditional therapy combines stretching, long strokes as well as palm and thumb pressure techniques.

Delivered with light pressure, this flowing and graceful, this massage relieves tension, improves blood flow, eases stress, and encourages harmony.

90 MIN	FROM <b>\$265</b>
75 MIN	from <b>\$230</b>
60 MIN	from <b>\$195</b>

#### FRANGIPANI CONDITIONING HAIR & SCALP RITUAL

We use rich, exotic Frangipani Monoi Oil, legendary for its ritual uses in Tahiti.

After cleansing your hair, we massage the scalp with this precious ingredient and wrap the hair in a warm towel to ease away stress and give your locks a vibrant, healthful shine. Add this treatment to any hair service.

#### 25 MIN

\$55

### KÉRASTASE<sup>®</sup> ELIXIR ULTIME 24-CARAT INDULGENT RITUAL

Nourish, protect, illuminate and instantly restore hair. This most indulgent ritual combines precious oils with a highly concentrated treatment to provide a sublime transformation, leaving hair

silky, weightless and beautifully fragrant. Includes a scalp massage.

#### 25 MIN

#### MANDARA RITUAL FOR THE HANDS AND FEET

Featuring a sumptuous lineup of citrus, coconut and lotus flower milk. This luxurious ritual treats the hands and feet to an invigorating cleansing, signature exfoliation, soothing bamboo massage, and conditioning body butter application, followed by a traditional manicure, pedicure and polish.

MANICURE	FROM	\$75
PEDICURE	FROM	\$110

#### FIRE & ICE HOT STONE MANICURE AND PEDICURE

This invigorating therapy will warm your spirit and cool your stress. Using a combination of therapeutic cooling gels and the warmth of massage with a heated stone, your skin will be smoother and your nails will be polished to perfection.

MANICURE	FROM	\$75
PEDICURE	FROM	\$110

#### • CAROLINA BERRY MANICURE AND PEDICURE

Embark on a sensorial journey through the mountains of the Carolinas with this restorative therapy that will captivate the rich aroma of berries and nourishing oils. Hands and feet will be left feeling refreshed with an invigorating exfoliation, soothing massage, and a skin nourishing body butter application, followed by a traditional manicure, pedicure, and polish.

MANICURE	FROM	\$60
PEDICURE	FROM	\$90

# BODY

ENRICH YC	OUR EXPERIENCE*	
	NI NOURISHING SCALP TREATMENT	\$35
BROW MAI	NTENANCE	\$25
LIP OR CHI	N WAX	\$25
ENZYME PI	EEL	\$35
REVITALIZI	NG PEEL	\$35
CONDITION	NING FOOT TREATMENT	\$35
WARMING (HANDS OI	PARAFFIN TREATMENT R FEET)	\$25
EXTEND Y	OUR EXPERIENCE**	
BROW SCU 15 MIN	JLPTING	\$35
WAXING	SEE WAXING SECTION FOR	R PRICING

# **FACIAL ENHANCEMENTS**

ELEMIS NOURISH AND RENEW FACIAL 90 MIN | 75 MIN | 60 MIN FROM \$260 | \$225 | \$190

## **TOUCH FACIAL**

ELEMIS BIOTEC TARGETED TECHNOLOGY FACIAL Choose from Dynamic Resurfacing or Pro-Collagen Age-Defying. 90 MIN | 75 MIN | 60 MIN FROM \$295 | \$260 | \$225

90 MIN | 75 MIN | 60 MIN FROM \$335 | \$300 | \$265

MANDARA ULTIMATE FACIAL

✤ TECHNOLOGY FACIALS

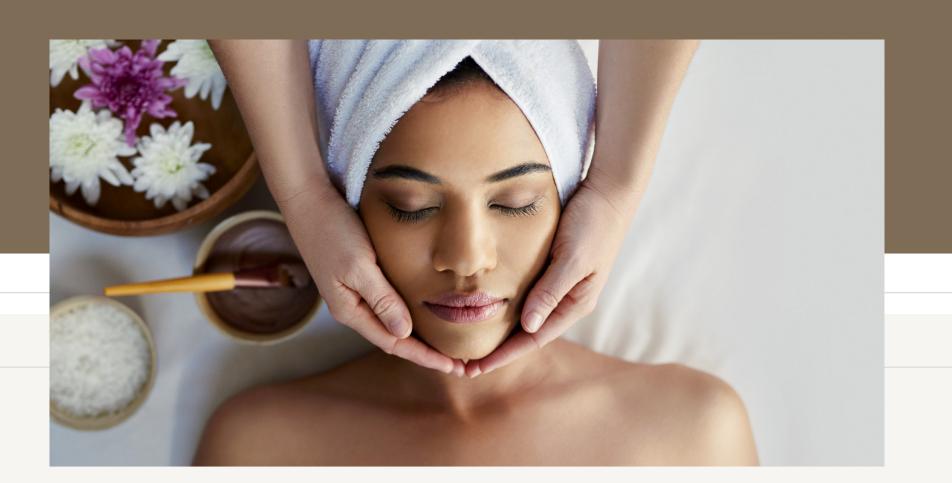
FACIALS

Our locally-inspired, indigenous treatments are indicated with the Location symbol.

Price List

Our signature services are indicated

with the Mandara symbol.



• CAROLINA BERRY REVIT WITH WRAP	
120 MIN   90 MIN   60 MIN	FROM \$335   \$265   \$195
♣ FIRE & ICE HOT STONE 90 MIN   75 MIN   60 MIN	
♣ COCONUT POULTICE M/ 90 MIN   75 MIN   60 MIN	
MANDARA DEEP TISSUE M 90 MIN   75 MIN   60 MIN	
♣ BALINESE MASSAGE 90 MIN   75 MIN   60 MIN	from <b>\$265   \$230   \$195</b>
PEACEFUL PREGNANCY M 60 MIN	IASSAGE FROM \$195
MANDARA SWEDISH MASS 90 MIN   75 MIN   60 MIN	

COUPLES MASSAGE (PRICED FOR TWO) 90 MIN | 75 MIN | 60 MIN FROM \$500 | \$430 | \$360

#### **BODY ENHANCEMENTS**

#### **ENRICH YOUR EXPERIENCE\***

FRANGIPANI NOURISHING	
HAIR AND SCALP TREATMENT	\$35
HOT STONE THERAPY	\$35
BAMBOO THERAPY	\$35
STICKS AND STONES	\$35
DEEP TISSUE	\$30
CONDITIONING FOOT TREATMENT	\$35
WARMING PARAFFIN TREATMENT (BACK, HANDS OR FEET)	\$25
EXTEND YOUR EXPERIENCE**	
CELLUTOX AROMA SPA OCEAN WRAP 60 MIN	\$195
MUSCLEASE AROMA SPA OCEAN WRAP 60 MIN	\$195
CITRUS BODY GLOSS 30 MIN	\$110
EXOTIC FRANGIPANI MONOI SALT GLOW 30 MIN	\$110
EXOTIC LIME AND GINGER SALT GLOW 30 MIN	\$110
MANDARA COFFEE AND COCONUT MILK	
BODY POLISH 30 MIN	\$110
REFLEXOLOGY 30 MIN	from <b>\$110</b>
BATHING RITUAL 30 MIN Choose from Asian, Indian, Mediterranean or New World	\$110
WELLNESS WONDERS 15 MIN Choose from Breathing Release, Myofascial Release, Sound Wave Therapy of	\$50 r

Myofascial Release, Sound Wave Therapy of Acupressure - Hands & Feet.

SALON

HAIR DESIGN WITH SHAMPOO AND BLOWDRY	FROM	\$95
HAIR DESIGN	FROM	\$70
SHAMPOO AND STYLE	FROM	\$60
FLAT OR CURLING IRON	FROM	\$35
FRENCH BRAID		\$35
HAIRCUT AND STYLE	FROM	\$80
CHILDREN'S HAIRCUT AND STYLE		\$55
BANG TRIM		\$35
COLOR CORRECTION	FROM	\$145
FULL HIGHLIGHTING OR LOW LIGHTING	FROM	\$145
PARTIAL HIGH OR LOW LIGHTS	FROM	\$95
COLOR AND SHINE	FROM	\$100
COLOR TOUCH-UP	FROM	\$85
FRANGIPANI CONDITIONING HAIR AND SCALP RITUAL		\$55
KÉRASTASE® ELIXIR 24-CARAT INDULGENT RITUAL		\$55
KÉRASTASE <sup>®</sup> FUSIO-DOSE™ INSTANT HAIR TREATMENT		\$25
KÉRASTASE® MASK		\$25
FRANGIPANI OIL TREATMENT		\$25

Most hair services are priced based on short hair and increase in price depending on hair length (medium, long and extra long) and texture. Please consult a hair stylist to determine the length.

NAILS	
MANICURES	
MANDARA HAND RITUAL	FROM <b>\$75</b>
♣ FIRE & ICE HOT STONE MANICURE	FROM <b>\$75</b>
CND™ SHELLAC™ MANICURE	FROM <b>\$70</b>
• CAROLINA BERRY MANICURE	from <b>\$60</b>
CLASSIC SPA MANICURE	FROM <b>\$55</b>
PEDICURES	
MANDARA FOOT RITUAL	from <b>\$110</b>
♣ FIRE & ICE HOT STONE PEDICURE	from <b>\$110</b>
CND <sup>™</sup> SHELLAC <sup>™</sup> PEDICURE	from <b>\$100</b>
• CAROLINA BERRY PEDICURE	from <b>\$90</b>
CLASSIC SPA PEDICURE	from <b>\$85</b>
AROMATHERAPY PARAFFIN INFUSION	\$25
HAND AND ARM MASK	\$25
SHELLAC <sup>®</sup> ENHANCEMENT	\$15
FRENCH POLISH	\$10
POLISH CHANGE	\$10
SHELLAC <sup>®</sup> REMOVAL	\$20

\$65
rs \$30

MAKEUP

NAIL ART (PER NAIL)

NAIL REPAIR (PER NAIL)

\$10

\$10

W	AX	IN	G

BROW MAINTENANCE	\$25
BROW SCULPTING	\$35
NOSE OR EAR	\$25
LIP OR CHIN	\$25
FULL FACE	\$65
UNDERARMS	\$35
FULL ARM	\$65
HALF ARM	\$35
MEN'S CHEST	\$65
BACK	\$80
STOMACH	\$45
BASIC BIKINI	\$45
BIKINI PLUS	\$65
BRAZILIAN	\$80
FULL LEG	\$110
HALF LEG	\$65

# **MEN'S GROOMING**

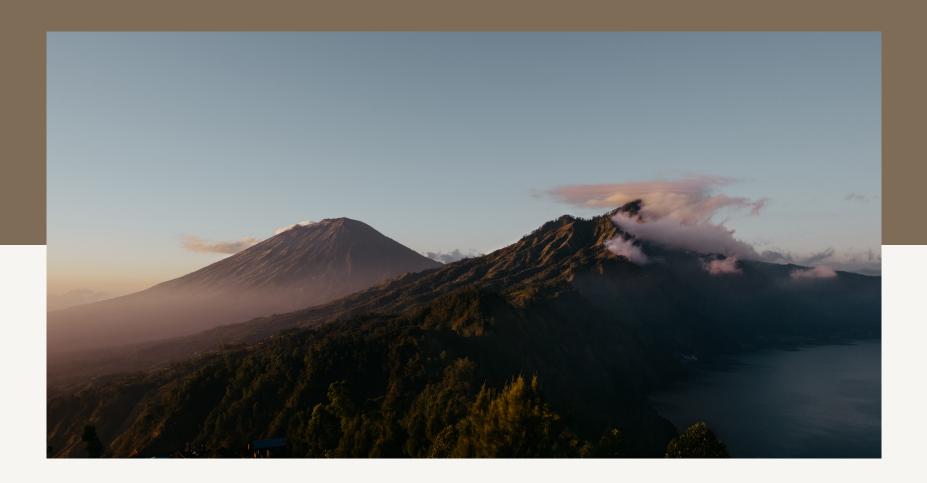
MEN'S HAIRCUT AND STYLE	\$60
MEN'S WET TRIM	\$45
MEN'S COLOR	\$65
MOUSTACHE, BEARD AND EYEBROW TRIM	\$30
MEN'S SPORTS MANICURE	\$55
MEN'S SPORTS PEDICURE	\$85

Menu prices indicate base rates and may increase depending on time and date of treatment. For the most up-to-date pricing during your visit, please refer to the online booking rates or call the spa to speak to a spa concierge.

For your convenience, a 20% service charge in lieu of gratuity will be automatically applied to the final bill.

\* Enrich your experience with a service enhancement that is built-in to your service without adding time.

\*\* Extend your experience with a service enhancement that adds time to your service.



# Journeys

Modern lifestyles are far removed from those of our ancestors. Charting the movements of air, fire, water and earth, Mandara Spa has taken key elements of ancient wisdom to restore our personal balance.

Enliven, Replenish, Release and Embrace with our Journeys of the Spirit, a mosaic of treatments that unite traditional rituals with modern-day services and a holistic approach — the ultimate experience for those seeking relaxation, invigoration, and renewal.

Drawing on world-inspired therapies and philosophies, immerse yourself in the cultures of Asia, India, the Mediterranean, and the New World. Each region is symbolized by one of the four elements and evokes a sense of place and self.

A collection of unique experiences, these Journeys have been curated to transport the mind and spirit to destinations across the globe.

Select a Journey that connects with your state of being.

#### COMPLETE JOURNEY

Select four or more services and save 20%. Includes a complimentary welcoming Aroma Reflex Foot Ritual.

PARTIAL JOURNEY

Select any two services and save 10%.

#### **ASIAN JOURNEY**

AIR / ENLIVEN

WELLNESS WONDER: BREATHING RELEASE 15 MIN

✤ BALINESE MASSAGE 90 MIN | 75 MIN | 60 MIN

MANDARA COFFEE AND COCONUT MILK **BODY POLISH 30 MIN** 

MANDARA ULTIMATE FACIAL 90 MIN | 75 MIN | 60 MIN

ASIAN BATHING RITUAL **30 MIN** 

MANDARA RITUAL FOR THE HANDS AND FEET

# 105 MIN

#### **INDIAN JOURNEY**

FIRE / REPLENISH

WELLNESS WONDER: MYOFASCIAL RELEASE 15 MIN

✤ FIRE & ICE HOT STONE MASSAGE 90 MIN | 75 MIN | 60 MIN

EXOTIC LIME AND GINGER SALT GLOW 30 MIN

✤ ELEMIS BIOTEC DYNAMIC RESURFACING FACIAL 90 MIN | 75 MIN | 60 MIN

INDIAN BATHING RITUAL **30 MIN** 

♣ FIRE & ICE HOT STONE MANICURE AND PEDICURE 105 MIN

#### MEDITERRANEAN JOURNEY

WATER / RELEASE

WELLNESS WONDER: SOUND WAVE THERAPY 15 MIN

MANDARA SWEDISH MASSAGE 90 MIN | 75 MIN | 60 MIN

CITRUS BODY GLOSS **30 MIN** 

✤ ELEMIS BIOTEC PRO-COLLAGEN FACIAL 90 MIN | 75 MIN | 60 MIN

MEDITERRANEAN BATHING RITUAL **30 MIN** 

CLASSIC SPA MANICURE AND PEDICURE 75 MIN

### **NEW WORLD JOURNEY**

EARTH / EMBRACE

WELLNESS WONDER: ACUPRESSURE 15 MIN

✤ COCONUT POULTICE MASSAGE 90 MIN | 75 MIN | 60 MIN

EXOTIC FRANGIPANI MONOI SALT GLOW **30 MIN** 

ELEMIS NOURISH AND RENEW FACIAL 90 MIN | 75 MIN | 60 MIN

NEW WORLD BATHING RITUAL 30 MIN

CND<sup>™</sup> SHELLAC<sup>™</sup> MANICURE AND PEDICURE 105 MIN



# Special Services

Mandara Spa provides a unique collection of offerings as well as special occasion menus to enhance your spa journey during your visit. Spa management will be happy to ensure your reservations are scheduled and that you and your guests are completely indulged.

#### IN-SUITE MASSAGE<sup>\*</sup>

Let us bring the spa to you. Allow the power of touch, combined with the healing qualities of aromatherapy, to relax your mind, body and soul in the comfort of your room. All in-suite massages are booked with same gender therapists.

#### **BRIDAL SERVICES<sup>\*</sup>**

Your special day requires special attention. Allow us to tailor our services to create lasting memories for you and to meet the needs of your wedding party. Request a bridal menu, featuring special services for the bride, wedding party, and guests such as makeup, up-dos as well as pre- and post-wedding day relaxation packages.

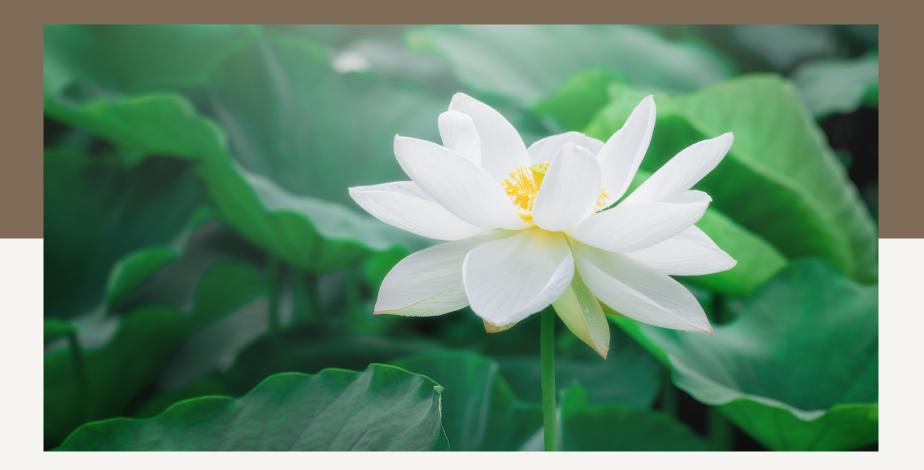
#### SPA GROUP EVENTS

If you are bringing a group to the resort, do not forget to plan spa arrangements for your attendees. Our Meeting and Personal Event Planner provides you with detailed information on your location's spa venue and its offerings. From VIP reservations to incentive spa treatments, team building, and arranging in-suite amenities, Mandara Spa offers a myriad of wellness options for your event.

#### **KIDS & TEENS SERVICES\***

Wellness is for everyone to enjoy in our sanctuaries around the world. Mandara Spa offers an array of kid & teen-approved spa and salon services. Simply inquire with the location of your choice for a full menu of our kids and teens spa treatments and experiences including teen-approved facials, parent-child massages, and teen salon hair and nail services.

\*Additional fees may apply.



# Spa Information

### **OUR PROMISE TO YOU**

We are committed to inspiring your wellness journey while delivering uncompromising indulgence and the finest expression of service. Your comfort and enjoyment are important to us. If we have not fulfilled our promise to you, please visit the spa reception desk to ensure we remedy your experience.

#### HOURS OF OPERATION

Spa and Salon: Sunday to Thursday 9am to 4pm Friday to Saturday 9am to 6pm

#### RESERVATIONS

To schedule treatments, you can book online. You may also call our spa directly from a hotel phone by dialing extension 5500 or call 828-422-5500 from outside of the hotel.

We require a credit card upon booking to secure your reservation and accept most major credit cards.

Pre-scheduling your services is recommended, although we do welcome walk-ins and will do our best to accommodate you.

#### MINIMUM AGE REQUIREMENTS

Spa guests are required to be 18 years or older to receive treatments or utilize the facilities. Spa services are available for teens 13-17 and salon services are available for kids and tweens, 5-12.

For further details, please see our teen and kid spa menu.

### **CANCELLATION POLICY**

We require at least 24 hours' notice for changes in service date or cancellation to avoid being charged the full price for your treatments to the credit card provided when booking your services.

#### **PURCHASE POLICY**

Unopened products may be exchanged within 14 days of purchase if you have an original receipt. We cannot exchange open or damaged products.

#### SERVICE CHARGE

For your convenience, a 20% service charge in lieu of gratuity will be automatically applied to the final bill. The full service charge is passed through to your therapist. Gratuity for exemplary service is discretionary.

## DYNAMIC PRICING

The location's price list indicates the base rate and may increase depending on time and date of treatment. For the most up-to-date pricing during your visit, please refer to the online booking rates or call the spa to speak to a spa concierge.

### **ARRIVAL**

Please arrive at least 30 minutes prior to your scheduled appointment so you can relax and make full use of the facilities.

To maintain the serenity of the spa, we ask you to turn off your mobile phone and electronic devices upon arrival.

Regretfully, if you are late for an appointment, we may have to shorten your treatment time to be on schedule for the next guest. You will be responsible for the full price of the service.

### VALUABLES

For the safety of your valuable items, we suggest you leave all jewelry and money in the safe provided in your hotel room. The spa will not assume any liability for valuables.

#### THE GIFT OF MANDARA

Gift cards are available in any dollar amount and will be packaged in an attractive envelope ready for presentation.

#### **OUR LOCATIONS**

Mandara Spas can be found in diverse locations around the world. To find a location nearest you, visit

mandaraspa.com

#### **KEEP IN TOUCH**

Make taking care of your skin, body and hair part of your daily ritual and visit us at:

#### timetospa.com

Here, you may repurchase your skin, body and hair care products as well as read our inspiring articles, find some delicious healthful recipes, and be privy to our special offers.

Customer Service c/o OneSpaWorld, LLC. 1-855-848-3059

